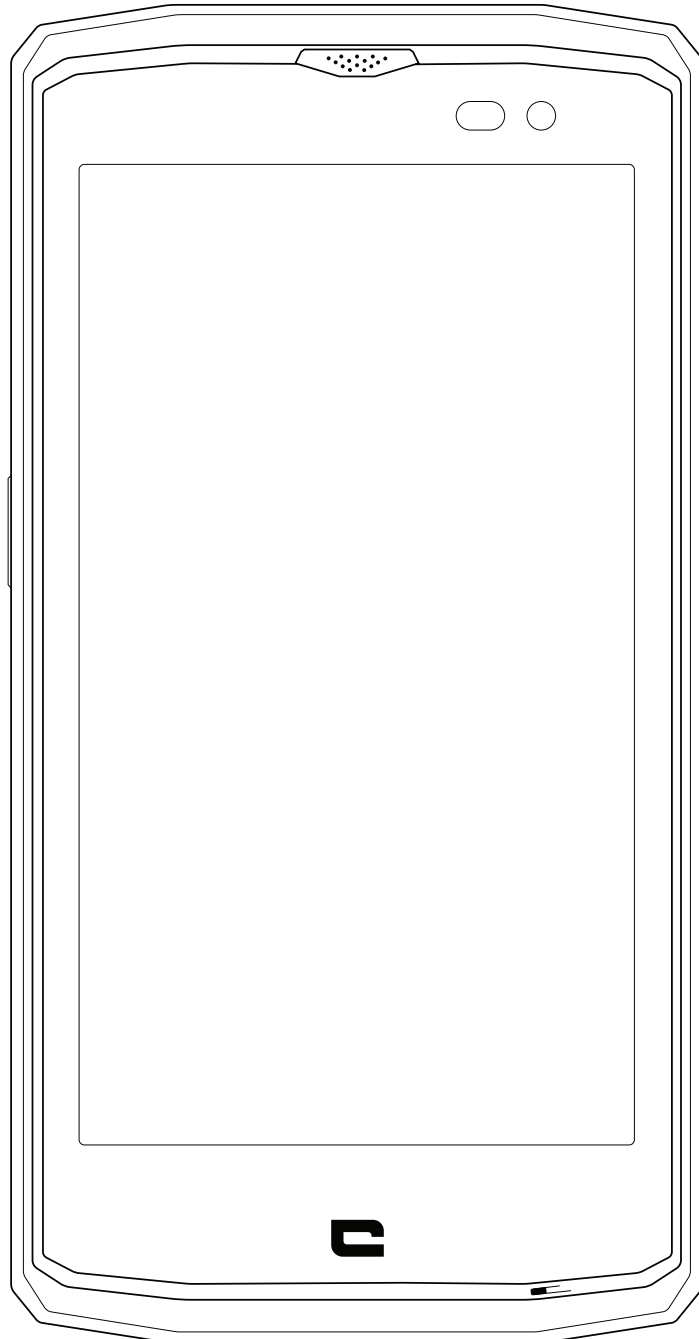


CROSSCALL™
OUTDOOR MOBILE TECHNOLOGY



CORE-X3

CONTENTS

THE BEST BITS OF THE CORE-X3

Waterproof	4
Tough	4
Long-lasting battery	4
Accessories	5
MIL-STD-810G certified	5

ABOUT YOUR PHONE

Technical features	6
--------------------------	---

THE STRENGTHS OF THE CORE-X3

X-LINK™	7
The X-BLOCKER attachment system	7
The X3 Sensors app	8
Programmable key	8
SOS function.....	8
Advice for using your CORE-X3 under water.....	9
Touch-lock function	9
Advice: after immersion	9
Tips for getting the most out of your CORE-X3	9
Split-screen mode.....	9
Deleting open apps in one click	9
Configuring multiple languages.....	9
Adding a user	9

GETTING STARTED

Installing the SIM card.....	9-10
Switching the phone on and off	11
Battery	11-13
Charging the battery	12
Energy saving mode	12
Battery saver mode.....	12
Tips and precautions for charging your battery	12-13

GETTING TO GRIPS WITH YOUR PHONE

How to use the touch screen	14-16
Notification panel	16
Locking and unlocking the screen	16-17
Customising the home screen	17
Changing the date and time	17
Device and data management	17

USING YOUR PHONE

Home screen.....	18
Status bar.....	18
Widgets	18
Application icons	18
Téléphone	18-19

Contacts	19-20
Messages.....	20
Camera.....	20
Gallery	21
Calculator.....	21
Audio	21-22
Browser.....	22
E-mail	22
System updates	22

SAFETY MEASURES

General safety information	23-24
Information on water resistance.....	24-25
Medical devices	25
Road safety	25-26
Power and charging.....	26-27
Protecting your hearing.....	27
Environmental protection	27
Cleaning and maintenance	27-28
Emergency calls	28
Recommendations to reduce the user's exposure to radiation.....	28

FURTHER INFORMATION

Compliance	29
Frequency bands and power.....	30
Information about accessories and software.....	31
Specific absorption rate (SAR)	31
Copyright	31

APPENDIX

Important information.....	32
Warranty	32-33

Thank you for your choosing Crosscall and for buying this smartphone.

The user guide is here to help you get to grips with your new device.

THE BEST BITS OF THE CORE-X3



WATERPROOF

Rated IP68, the CORE-X3 accompanies you during all your activities, whether at sea (it can withstand immersion over 30 minutes at a depth of 1.5 metres), or in the mountains in heavy rain (it always stays fully functional thanks to its screen equipped with Wet Touch technology).



TOUGH

The Core-X3 is the first Crosscall smartphone to have Full TPU protection all around its casing, giving it enhanced shock absorption. Polycarbonate edging on the sides of the screen and the camera provide optimal protection, and its Gorilla® Glass 3 screen means the screen on the Core-X3 can withstand being dropped (Drop Test 2 metres on 6 sides) and is scratch-resistant (Scratch Test in extreme conditions of use).



LONG-LASTING BATTERY

Its 3500 mAh battery means the phone has a battery life of several days, so you can always rely on your mobile. Even during intensive use (GPS, photos, etc.), you can enjoy your outdoor activities for longer without worrying about the battery running out. Thanks to its X-LINK magnetic connector, it can be charged wirelessly, without the need for any cables.



ACCESSORIES

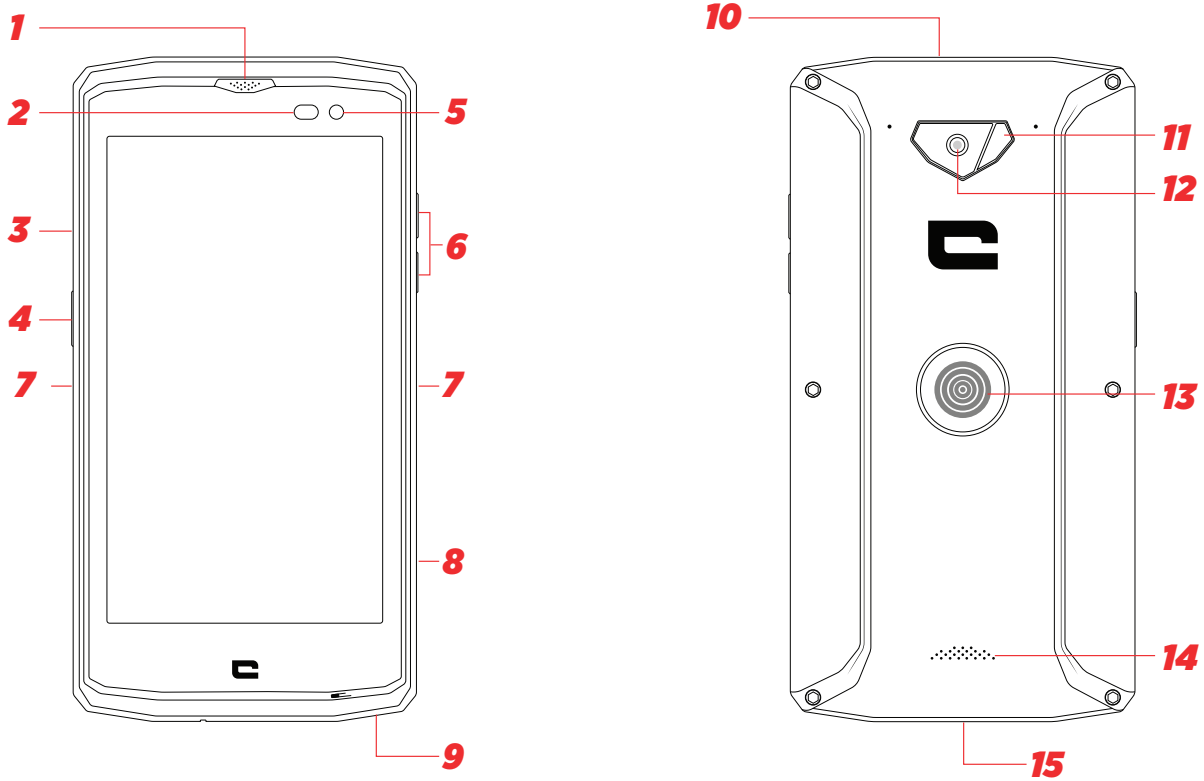
The X-BLOCKER slots are directly integrated into the phone's design so it can connect with the X-LINK accessory ecosystem (a magnetic connector used to attach the CORE-X3 to various accessories, some of which even provide charging or data transfer). The X-BLOCKER is a unique feature that ensures your smartphone is securely attached, to prevent it dropping or falling during use, even on the most rugged terrain (quad bike, crosscycle, skiing, etc.). All these accessories open the way to a raft of new options!

*THE CORE-X3 IS MIL-STD-810G CERTIFIED**

The MIL-STD-810G military standard was created by the US army to reproduce the conditions of electronic devices used in the field under extreme conditions. The CORE-X3 has been laboratory tested to withstand hostile and demanding outdoor environments. It underwent the following 12 tests: resistance to low pressure (altitude of over 4000m), extreme high and low temperatures (from -40°C/-40°F up to 60°C/140°F), temperature shock, icing and freezing rain, solar radiation (UV), rain, salt fog, fluid contamination (2-propanol), vibration, shock and high acceleration. The CORE-X3 is suitable for all the most demanding situations: parachute jumps, paragliding, aviation, extreme kayaking, cycling, quad biking, motorbike riding, 4x4, and jet skiing, as well as high temperatures, extreme cold and heavy rain. It is also suitable for use in labs, as well as in the building trade.

ABOUT YOUR PHONE

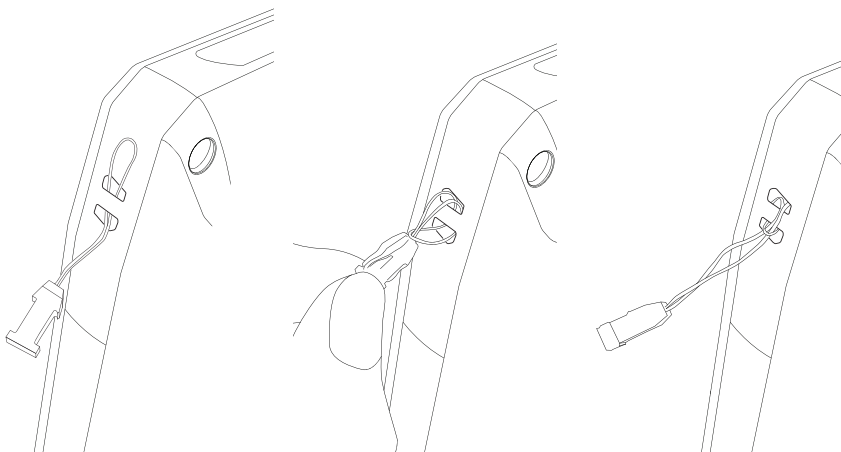
Device overview



- 1. Receiver
- 2. Light sensor
- 3. SIM card tray
- 4. On/Off button
- 5. Front-facing camera
- 6. Volume button + / -
- 7. X-BLOCKER slot
- 8. Crosscall programmable key

- 9. Microphone
- 10. Earphone socket
- 11. Flash
- 12. Main camera
- 13. X-LINK™
- 14. Loud speaker
- 15. USB Type-C port

strap



THE STRENGTHS OF THE CORE-X3



This magnetic connector on the back of your smartphone can be used to attach and connect your smartphone to exclusive X-LINK™ accessories. This connector can be used for quick charging (2.1A) and/or data transfer using the OTG feature (once attached to the compatible accessories)



EASY TO USE



QUICK CHARGE



ECOSYSTEM



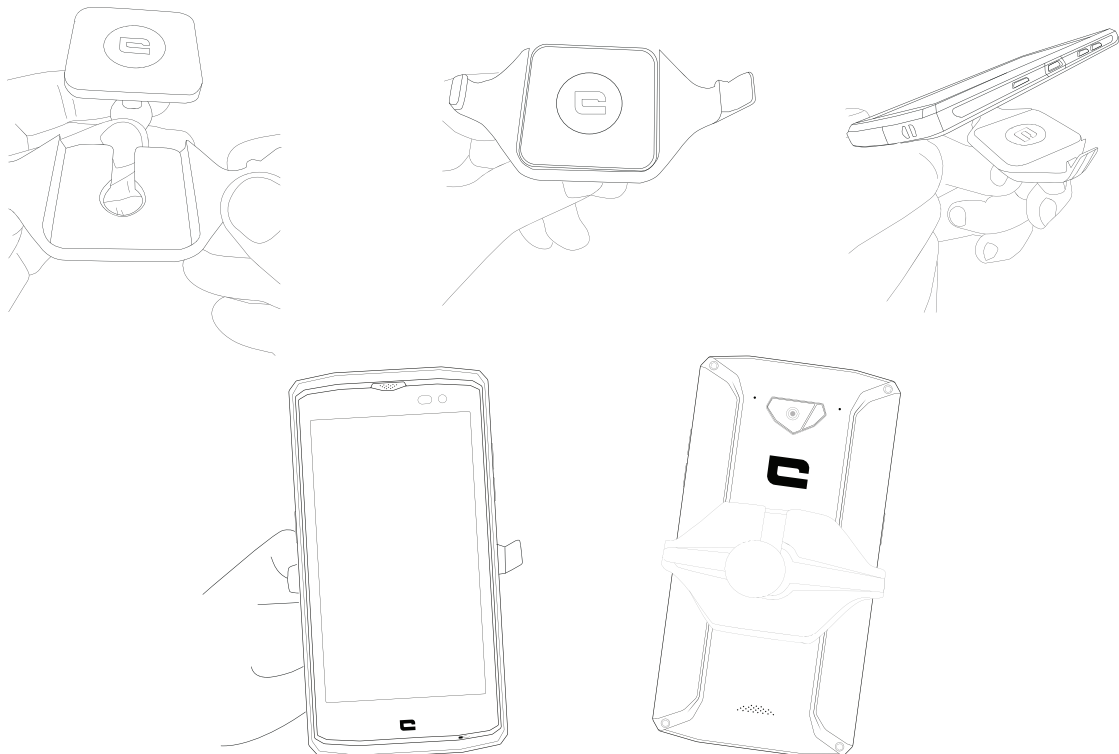
MAGNETIC

Reverse polarity

X-BLOCKER

In situations that require maximum hold, this exclusive accessory supplied with your CORE-X3 guarantees that your smartphone will be securely attached to compatible accessories. It is easily attached to the slots on the side of your mobile. The siliconised coating reduces vibrations caused by shocks.

Discover the full range of accessories compatible with the X-LINK™ and X-BLOCKER on www.crosscall.com



THE X3 SENSORS APP



WHEN OPENING the app for the first time, click on "Accept" to accept the terms and conditions of use.

This app gives you information about the sensors embedded in your mobile.

The magnetometer: This is the compass feature. It measures the phone's orientation relative to magnetic north. Calibrate your compass by following the instructions on the screen.

The accelerometer: lets you measure and see the phone's acceleration based on 3 axes. Using mathematical integration, it measures the speed at which the device is moving as well as tracking its position.

GPS: position of the device and accuracy of the GPS signal. You can find out the number of satellites in range as well as your exact position.

Proximity sensor: turns off the screen during phone calls when the phone is placed near the ear.

Light sensor: measures the light reaching the phone screen.

Bluetooth (4.1) and networks (2G, 3G, and 4G): show the presence and strength of communication networks.

Battery status: provides an instant, visual indication of the battery's rate of charge/discharge.

PROGRAMMABLE KEY

In **Settings > Keys > Programmable Key > Turn On >** choose the function you want to give this key.

By default, the key is programmed to "photo". By clicking on "custom" you can choose the desired function.

SOS FUNCTION



Changing settings:

To use this app, set up your device's programmable key by choosing the SOS function (Settings > Keys > Programmable Key > SOS).

To choose who to alert in case of danger, open the SOS app (or programme the SOS function directly via the programmable key) and enter the information requested.

Enter a message that will automatically be sent if you are in danger. Example: "I'm in danger, please contact the emergency services. Here is my GPS location".

In case of danger:

Press the programmable key, and a call will automatically be made to the person(s) selected in advance. They will be sent an SMS containing your GPS location.

ADVICE FOR USING YOUR CORE-X3 UNDER WATER

Touch-lock feature



To take photos, you should activate the touch-lock feature which locks your touch screen (in photo mode, icon at the top of your screen). You can then press a volume button to take photos (or use the programmable button)

Advice: after immersion

After immersion in seawater; you should rinse your mobile in freshwater. It may be that the slits of the speaker and microphone are blocked with water. Wait a few minutes before making a call to get back to optimal functionality.

TIPS FOR GETTING THE MOST OUT OF YOUR CORE-X3

Split-screen mode: opening 2 windows at the same time

You have the option to divide your screen into two. Example: Youtube + Whatsapp.

When your app is open, press and hold the square. Then select the second screen you want to display.

*Not all apps are compatible with split-screen mode

Deleting open apps in one click: Click on the square (task manager), then swipe through all screens until you get to the oldest. There you will see the "delete all" option


Configuring multiple languages

For chatting and messaging in more than one language, you can configure several languages so that your keypad adapts and corrects the language you are currently using.

Settings > System > Languages and Input > Languages > +Add Language

When writing a message, simply press the space bar and select your language preference.

Adding a user

In the notifications bar, by clicking on the  icon, you can open a "guest" account. Your interface can then be personalised, and you can select appropriate apps for that account (games for children, account for work, etc.)

GETTING STARTED

Installing the sim card

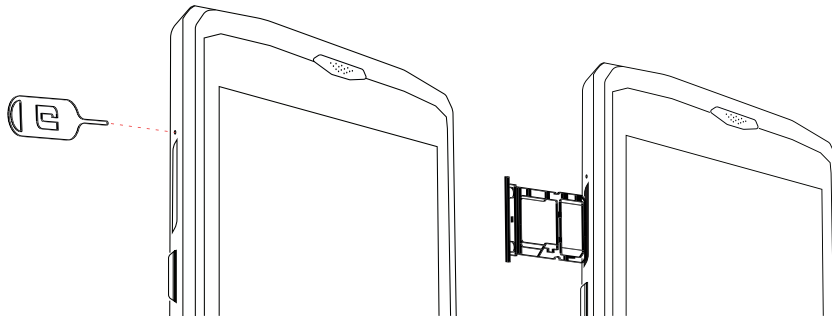
1. Check that your device is turned off

If not, turn the power off by pressing the On/Off button

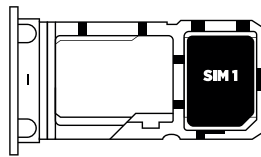
2. Open the SIM tray using the SIM eject tool provided

a. Take the tool provided

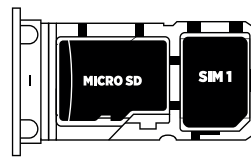
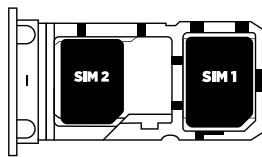
b. Insert it into the hole, as shown below, to eject the SIM tray from its housing.



3. Pull out the tray completely with the metal side facing upwards
4. Insert the SIM cards
 - a. Insert the SIM card, face down, in the smallest compartment



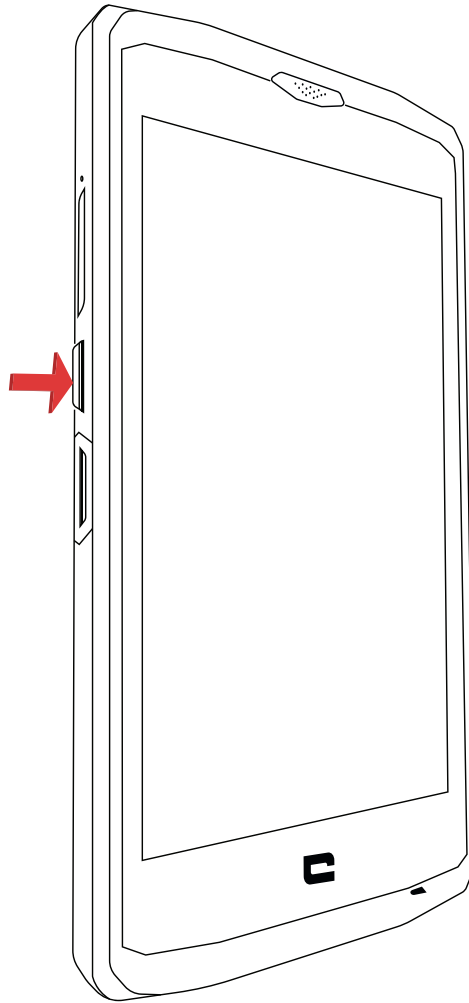
- b. If you wish, insert a second SIM card (or an SD card up to 128GB), face down, in the biggest compartment.



5. Insert the tray back in the phone
 - a. Check that the cards are properly aligned.
 - b. Check that the tray is properly aligned with the slot in the phone when you insert it.
 - c. Insert the tray and push it in, as indicated below.

Please note: To ensure that your smartphone is watertight, make sure that the tray is completely inserted and locked.

SWITCHING THE PHONE ON AND OFF



1. Press this button to turn on or lock the screen.
2. Press and hold this button to turn the device on and off.
3. Simultaneously press this button and the Volume "-" button to take a screenshot.

Switching on the phone

Press and hold the **on/off** button and wait a few seconds until the display turns on. When you switch on your phone for the first time or after performing a data reset, follow the on-screen instructions to set up your device.

Switching off the phone

Hold down the on/off button until the pop-up menu appears, then select  to turn it off.

BATTERY STATUS

Talk time: 27h

Standby time: 30 days

GPS time: 8h

*GPS + DATA + GOOGLE maps enabled + 100% Screen brightness

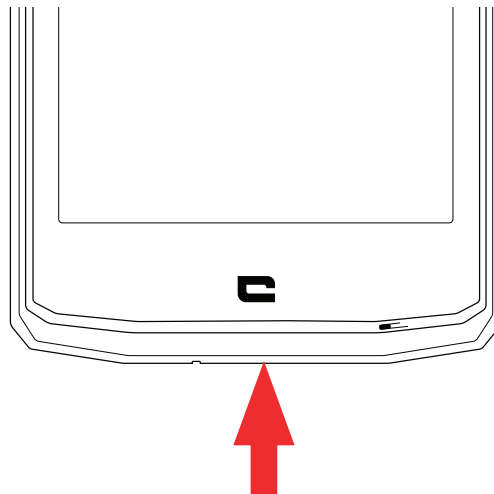
N.B. Battery consumption can be influenced by the quality of the network, the brightness of the screen, the connections enabled (WiFi, Bluetooth, NFC), location services, etc.

Charging the battery

Be sure to fully charge your device before first use using the AC charger supplied.

 Never charge your phone using the X-LINK™ magnetic connection and the USB connection at the same time, or it may shorten the life of your phone's devices.

1. Open the dust plug and connect the USB cable to the USB power adapter, then plug the end of the USB cable into the USB port.
2. Plug the USB power adapter into an electrical outlet.
3. When the battery is fully charged, unplug the phone from the charger. First unplug the charger from the device, then unplug it from the electrical outlet.




Energy saving mode

This feature limits your phone's performance to basic functions (calls, SMS/MMS, internet and SOS + 4 programmable functions). The screen changes to black and white to reduce power consumption.

Accessible and configurable via:


Settings > battery >  (top right of the screen) > Energy saving mode

Or: via the shortcut in the notification bar (by swiping from the top to the bottom of the screen), on the second page, icon  > energy saving mode.

To disable the energy saving mode, click on  > Disable energy saving mode.

BATTERY SAVER MODE:

This mode is less restrictive than the "energy saving" mode. It dims the screen of your phone and limits CPU performance to conserve battery power.

Accessible via the notification bar (by swiping from the top to the bottom of the screen), icon  battery saver.


To disable this mode, press the same icon again. If you hold down this icon for a few seconds, you will see information about your battery status.

Tips and precautions for charging your battery

 The battery is built into the phone and is not removable. Do not remove the battery yourself.

- Use only approved chargers, batteries and cables. Using unapproved chargers or cables may cause the battery to explode or damage the phone.
- Avoid using your phone while charging. Do not cover your phone or the power adapter.
- Incorrect charger connection could seriously damage your phone. Any damage caused by misuse is not covered by the warranty.
- If the AC power is lower, your phone may take longer to charge.
- If you use unconventional chargers such as computers, the charging time may be longer.
- Please charge the battery before using the phone for the first time and unplug the charger immediately after the first charge is complete.
- Remove the charger from the electrical outlet when the phone is not charging.
- The phone may not switch on straight away if you are charging a drained battery. Once the phone has been charging for a while, the phone will start normally.
- The charging time may vary depending on the ambient temperature and the remaining battery level.
- The phone can be safely charged at a temperature between 0°C and 40°C. Charging at temperatures below 0°C or above 40°C may adversely affect battery performance and reduce battery life. Long-term charging at extreme temperatures will damage the battery.
- During charging, the phone and charger may become hot.

This is completely normal and should not affect the life or performance of the phone. If the battery seems hotter than usual, stop charging it. Put your phone in a cool place and leave it to cool. Avoid prolonged contact with the surface of your phone when it is hot.

 The device's features may vary depending on your location, language, operator and model. This device is OTG compatible. Please use a standard OTG cable.

GETTING TO GRIPS WITH YOUR PHONE

Home:



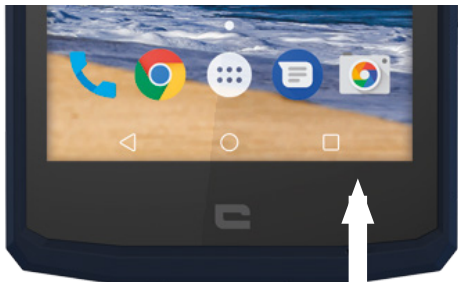
Press this key to display the home screen

Recent



Press to open the list of recently used apps

Back

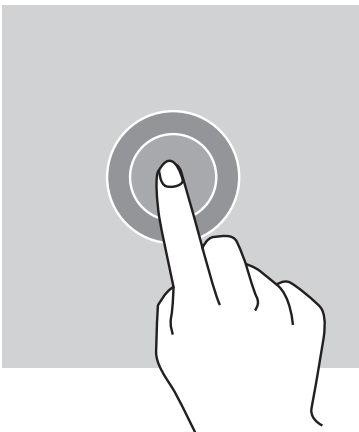


Press to return to the previous screen

GETTING TO GRIPS WITH YOUR PHONE

How to use the touch screen

All it takes is a few simple movements to master your phone and its apps.



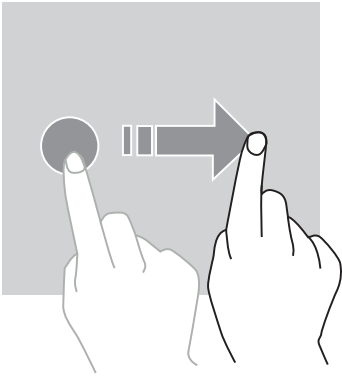
TAP

To open an app, choose a menu item, press a key on the touch screen, or to enter a character using the keypad on the screen, tap the item with your finger.

LONG PRESS

Place your finger on an item or on the screen and hold it for 2 seconds to access the available options.

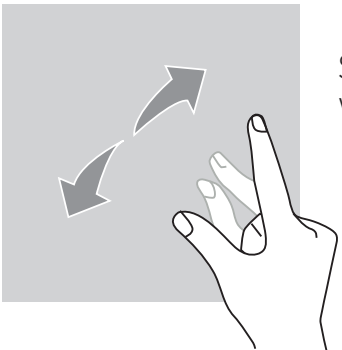
SWIPE



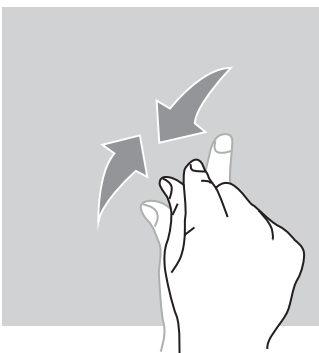
Swipe left or right on the home screen or apps screen to view other pages.

Swipe up and down to scroll through a web page or list of items.

TWO-FINGER ACTIONS

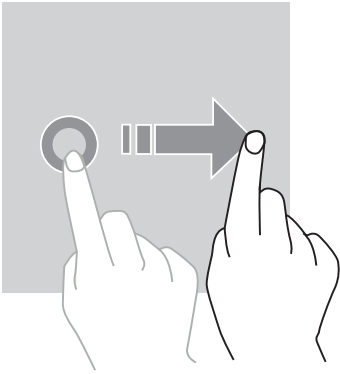


Start with two fingers close together then spread them apart on a web page, a map or an image, to zoom in on a part of it.



Bring them together to zoom out.

DRAG

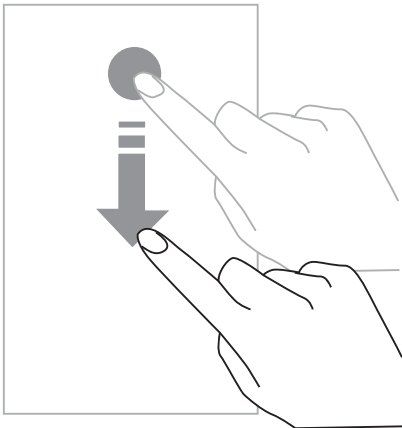


To move an item, place your finger on it, hold, and drag the item to the desired location.

NOTIFICATION PANEL

Opening the notification panel

1. Swipe down from the top edge of the screen to open the notification panel.
2. Slide your finger down again from the top edge of the screen to go to the shortcuts tab.



CONFIGURING NOTIFICATION OPTIONS

1. Go to **Settings > Notifications**.
2. Enable or disable notifications as desired.

Closing the notification panel

Swipe up or press the home button to close the notification panel.

LOCKING AND UNLOCKING THE SCREEN

Locking the screen

- Press the **on/off** button to manually lock the screen.

- The screen automatically locks and goes into sleep mode after being idle for a period of time, to reduce power consumption and prevent unintended actions. To change the screen timeout, go to Settings > Display > Sleep, and select a duration.

UNLOCKING THE SCREEN

Press the **on/off** button to turn the screen back on and swipe in any direction.

CUSTOMISING THE HOME SCREEN

1. Touch and hold an empty area of the screen to access the home screen editor.
2. Select **WALLPAPERS and WIDGETS** to customise your screen.
3. To delete a widget, press and hold the widget you want to delete. "**Delete**" will appear at the top of the screen. Then drag the widget into "delete".

CHANGING THE DATE AND TIME

Go to **Settings > Date and time**.

- Enable **Automatic time zone** to allow the network time zone.
- Select **Use 24-hour format** to use the 24-hour clock.

DEVICE AND DATA MANAGEMENT


Data transfer

 Do not disconnect the USB cable from the device when transferring data. This could result in loss of data or damage to the device.

1. Using a USB cable, connect your device to a computer.
2. Open the notification panel, then tap Device connected in charging mode > Transfer files. Tap Transfer photos (PTP) if your computer does not support the Media Transfer Protocol (MTP) format.
3. Transfer the files between your device and your computer. A message will appear on your computer screen. Follow the instructions on screen to transfer your photos/videos, etc.

Factory reset

Delete all settings and data on the device.

 Before performing a factory reset, be sure to back up any important data stored on the device. On the Apps screen, tap Settings > Backup and reset > **Restore factory settings > RESET PHONE > CLEAR ALL**. The device will restart automatically.

USING YOUR PHONE

Home screen

The home screen is the starting point for accessing all the phone's features. It displays widgets, shortcuts to apps, and much more.

 The home screen may display differently depending on the region or operator.

Status bar

This displays status icons and notifications.

Widgets




Widgets are self-contained applications that launch specific app functions to provide easy access and information on your home screen.

Application icons



Tap on an icon, such as an app or a folder, to open and use it.

TELEPHONE


Making phone calls

1. Press  on the home screen or apps screen.
2. Press  to open the keypad and enter a phone number.
3. Press  to make a call.

Making calls from call logs or a contact list

Press  or , and on a contact or a phone number to make a call.

MAKING AN INTERNATIONAL CALL

1. Press  to open the keypad.
2. Press 0 and hold your finger until the + sign appears.
3. Enter the country code, area code and phone number.

Then, press .

Receiving calls

Answering a call

When a call comes in, press  and swipe up to answer the call.

Rejecting a call

When a call comes in, press  to reject the call.

CONTACTS

Adding contacts

Manually creating a contact

1. Tap the contact icon on the home screen or apps screen.

2. Press  to enter contact information.

3. Press  to save.


Adding a contact using the keypad

1. Press  to open .

2. Enter the number and tap Create contact.

Adding a contact from a call received

1. Press .

2. Press  to view your received calls.

3. Add the received calls to a contact.

Importing contacts

You can import contacts from storage services to your device.

1. Tap the contact icon on the home screen or apps screen.


2. Press **IMPORT CONTACTS**.

3. Select an import option.

Searching your contacts

Tap the contact icon on the home screen or apps screen.

Use one of the following search methods:

- Scroll up or down the contact list.
- Swipe along the index to the right of the contact list to scroll quickly.
- Press  at the top of the screen to search for a contact.

MESSAGES


Sending messages

1. Tap the message icon on the home screen or apps screen.
2. Create your message.
3. Add recipients and enter a message.
4. Send the message.

Displaying messages

1. Tap the message icon on the home screen or apps screen.
2. Select a contact in the message list.
3. View your conversation.


Searching messages

1. Tap the message icon on the home screen or apps screen.
2. Press  to enter keywords to search for messages.

CAMERA

You can take photos or record videos.

Taking pictures

1. Press  on the home screen or apps screen.
2. Frame your subject on the screen.
3. Take a picture. Your photo will be automatically saved in the **Gallery**.

LAUNCHING THE CAMERA FROM THE LOCKED SCREEN

To take photos quickly, you can open the camera from the locked screen.



Swipe the  icon outside of the big circle on the locked screen.

GALLERY

Viewing images and videos

1. Touch the gallery icon on the apps screen.
2. Select an image or a video.

Deleting images and videos


- To delete an image or video, select an image or video and press  to delete it.
- To delete multiple images and videos, tap on the main gallery screen to go to Select an item. Then, select the images or videos you want to delete and press  to delete them.

Sharing images and videos

Select an image or video and press  at the bottom of the screen. Select a method for sharing.

CALCULATOR

You can perform simple or complex calculations using the Calculator application.

1. Press  on the apps screen.
2. Change the screen orientation to switch from the standard calculator to the scientific calculator.

AUDIO

Adding songs to your phone

- Copy songs from your computer using the USB cable.
- Download songs from the internet.
- Copy songs via Bluetooth.

Listening to music

1. Tap the music icon.
2. Select a song to play.

3. When playing a song, press the home button to exit the music player screen without stopping the song. To return to the music player screen, open the notification panel and tap the song title.

BROWSER


Connect to the internet to search for information and add web pages to your favourites for quick access.

1. Press .
2. Enter the address in the search bar and press . Not only can you access web pages; favourites, switching between multiple windows, and other features are also supported.



EMAIL

Configuring email accounts

Set up an email account when opening the email feature for the first time.

1. Press  on the apps screen.
2. Enter your email address, then press **NEXT**. Enter your password and press **NEXT**. To manually save a company email account, press **MANUAL CONFIGURATION**.
3. Follow the on-screen instructions to complete the configuration.

SENDING EMAILS

1. Press  to write an email.
2. Add the recipients and enter your text in the email.
3. Press  to send the email.

SYSTEM UPDATES

Updates are changes to the software version initially installed in your phone. The purpose of these updates is to provide fixes for potential bugs.

SAFETY MEASURES

General safety information

Failure to adhere to the following safety instructions could result in fire, electric shock, injury, or damage to your phone or other property. Please read all the safety instructions below before using your phone.

- Always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.
- Avoid exposure to magnetic fields.
- Please switch off your telephone on aeroplanes and in airports when you are asked to.
- Switch off your phone when you are in the vicinity of high-precision electronic equipment. The phone may affect the performance of this type of equipment.
- Do not put your phone or accessories in containers with a strong magnetic field.
- Do not leave magnetic data storage devices near your phone. The radiation emitted by the phone may erase the information stored there.
- Keep the phone away from direct sunlight. Do not expose your phone to high temperatures, and do not use it in the presence of flammable gases (e.g. petrol station).
- Hold your phone at least 15mm from your body when you make calls.
- Small parts may cause choking.
- Your phone can emit a loud sound.
- Avoid impacts or damage to your phone.
- Some parts of your phone are made of glass. The glass is likely to break if your phone falls on a hard surface or suffers an impact. If the glass breaks, do not touch the glass parts of the phone and do not attempt to remove the broken glass from the phone. Do not use your phone until the glass has been replaced by an authorised operator.
- Do not attempt to take apart your phone or its accessories. Phones should only be serviced or repaired by qualified personnel.
- The power outlet should be located near the phone and must be easy to access.
- Comply with all laws and regulations relating to the use of the telephone. Respect the privacy and rights of others when using your phone.
- Follow the instructions in this manual for using the USB cable. Otherwise, your phone or PC may become damaged.

- Clean your phone with a soft, dry cloth. Please do not use water, alcohol, soap or chemicals.
- Be sure to back up your important data. A repair or other factors may lead to data loss.
- Do not disconnect the phone when transferring files or formatting the memory. This could cause program failure or file damage.
- Keep the phone and charger out of the reach of children. Do not let children use the phone or charger unattended.
- Keep small phone accessories out of reach of children in order to avoid choking.
- Do not let your children or pets chew or lick the device.
- Do not modify or recondition your phone.
- Do not expose your phone to flames, explosions, or other sources of danger.
- Please switch off your phone when you are near explosive materials or liquids.
- The phone must only be connected to a USB 2.0 interface.
- The ideal operating temperature is between 0°C and 40°C. The ideal temperature for storage is between 20°C and 50°C.
- Stop using your device if any of its parts are cracked, broken, or if it overheats.
- Do not press your device against your eyes, ears or any other part of your body, and do not put it in your mouth.
- Do not use the flash near the eyes of people or animals.
- Only use the original accessories for this phone and do not install its battery in another phone.

INFORMATION ON WATER RESISTANCE

- You have just bought an IP68 compliant mobile phone. In order to guarantee optimal use and water resistance, ensure that all the flaps and plugs on the openings and the cover are correctly sealed.
- Do not open the back cover of the device if it is in the water or in a very humid environment.
- The rubber seal fixed on the back cover is an important component of the device. Make sure that the rubber seal is not damaged when you open or close the cover. Make sure that the seal is free from any debris, such as sand or dust, to avoid damaging the device.
- The cover and the flaps covering the openings may come loose in the event of a fall or impact.

- Make sure that all the covers are properly aligned and completely closed.
- If the device has been submerged in water or the microphone or loud speaker is wet, the sound may not be clear during a call. Make sure that the microphone or loud speaker is clean and dry by wiping it with a dry cloth.
- If the device gets wet, dry it thoroughly with a soft, clean cloth.
- The device's water resistance may cause slight vibrations in certain conditions. These vibrations, for example when the volume is turned up high, are entirely normal and do not affect the performance of the device.
- Do not disassemble the waterproof membrane over the microphone or the speakers and do not use a device that can damage it.
- Temperature fluctuation can lead to an increase or decrease in pressure, which may affect the sound quality. If required, open the flaps to release the air

MEDICAL DEVICES

- Please switch off your phone in hospitals and other medical facilities as required.
- Your phone contains radio antennae that emit electromagnetic fields. These electromagnetic fields can interfere with pacemakers and other medical devices.
- If you wear a pacemaker, a minimum separation of at least 20 cm should be maintained between your pacemaker and your phone.
- Hold the device on the side opposite the implant.
- If you think your phone is interfering with your pacemaker or other medical device, stop using it and consult your doctor for specific information about your medical device.
- When performing repetitive activities, such as text messaging or games on your phone, you may experience occasional discomfort in your hands, arms, wrists, shoulders, neck, or other parts of your body. If you feel uncomfortable, stop using your phone and consult your doctor.

ROAD SAFETY

- Comply with all the safety measures and standards relating to the use of your device when driving.
- Obey all local laws. Always keep your hands free to operate the vehicle while driving. Behind the wheel, your first concern must be road safety.
- Pull over and park before you make or receive a call, if traffic conditions require it.
- Radio frequency signals can disrupt certain electronic systems in your vehicle, such as the car radio and safety equipment.

- If your vehicle is equipped with an airbag, please do not obstruct its access by placing portable or fixed wireless equipment in front of it. Otherwise, you risk preventing the airbag from working and could cause serious bodily injury.
- When listening to music, be sure to keep the volume at a reasonable level so that you are aware of what is going on around you. This point is especially important when you are near a road.
- Using your phone in certain circumstances may distract you and cause danger. Stick to any rules that forbid or restrict the use of a phone or earphones (for example, not sending text messages while driving, or using headphones while cycling).

POWER AND CHARGING

- Do not throw into fire
- Do not short-circuit
- Do not expose it to temperatures above 60°C/140°F
- Recycle the battery according to standards in force.
- Charge your phone using the USB cable and power adapter supplied. Using an incompatible adapter or cable may cause permanent damage to your phone.
- The power adapter must be plugged in near the phone and must be easily accessible.
- Using damaged cables or chargers, or charging in the presence of moisture, may cause an electric shock.
- The power adapter is intended for indoor use only.
- The power outlet must be easy to access. The plug must not be blocked during use.
- To completely disconnect the phone from AC power, unplug the AC/DC cable from the wall outlet.
- Power adapters can become hot during normal use, and prolonged contact may cause injury.
- Always ensure adequate ventilation around the power adapters during use.
- Ventilation should not be obstructed by covering air vents with objects (e.g. newspapers, tablecloths, curtains, etc.) to prevent overheating and malfunction. Leave at least 10cm of space free around the phone.
- The phone should be used in areas with a temperate climate.
- Do not insert or remove a USB port with wet hands as this could lead to a risk of electric shock.

- Because the phone is equipped with an internal rechargeable battery, do not expose the product to excessive heat (sun, fire, etc.).
- Avoid using the connector to perform several actions at once and make sure that the battery terminals are not touching any conductive elements, such as metal or liquid.

PROTECTING YOUR HEARING



This telephone adheres to current regulations in terms of limiting the maximum output volume. Listening with earphones at high volume for prolonged periods can cause hearing loss!

- Stop using the product or lower the volume if you feel that your ears are ringing.
- Do not have the volume on a high setting, medical professionals do not recommend being exposed to high noise levels for a prolonged period of time.
- Use the earphones wisely, as excessive sound pressure coming from earbuds or an audio headset can cause hearing loss.
- To prevent damage to your hearing, avoid listening at high volumes for long periods of time.
- Please use only the headphones supplied with your phone.

ENVIRONMENTAL PROTECTION

- Please respect local regulations in terms of waste elimination when you are getting rid of the packaging, the battery or the used phone. Take them to a collection point so they can be properly recycled. Do not dispose of telephones or used batteries in ordinary rubbish bins.
- Please dispose of used lithium batteries that you do not want to keep in a designated place for this purpose. Do not dispose of them in rubbish bins.



Do not dispose of phones or used batteries in ordinary rubbish bins.

There is a risk that the battery will explode if you replace it with an unsuitable model. Dispose of used batteries according to the instructions.

CLEANING AND MAINTENANCE

- Switch off the phone before any cleaning or maintenance. The charger must be unplugged from the outlet. The phone and charger must be disconnected to prevent electric shock or short circuit of the battery or charger.

- Do not clean the phone or charger with chemical substances (alcohol, benzene), chemical agents or abrasive cleaners so as not to damage to parts or cause a malfunction. The device can be cleaned with a soft, slightly damp antistatic cloth.
- Do not scratch or tamper with the phone case, as the substances in the paint may cause an allergic reaction. If such a reaction occurs, stop using the phone immediately and consult a doctor.
- Remove dust from the power socket and keep it dry to prevent the risk of fire.
- If the phone or any of its accessories do not work properly, contact your local service provider.
- Do not disassemble the phone or its accessories yourself.

EMERGENCY CALLS

In the event of an emergency, if the phone is switched on and you are in the network coverage area, it can be used to make an emergency call. However, emergency numbers may not be accessible on all networks. You should never rely on your phone to make emergency calls.

RECOMMENDATIONS TO REDUCE THE USER'S EXPOSURE TO RADIATION

- Use your mobile phone in areas covered by your network to reduce the amount of radiation received (in particular in underground car parks or during train and car journeys).
- Use your phone when there is good reception (i.e. : maximum number of bars for the network).
- Use a hands-free kit.
- During calls, keep the phone away from the tummy of pregnant women and the lower abdomen of teenagers.

FURTHER INFORMATION

COMPLIANCE



- CROSSCALL confirms that this device complies with the basic recommendations and other relevant measures in the 2014/53/EU directive. The latest applicable version of the Declaration of Conformity can be viewed on the website http://crosscall.com/wp-content/uploads/2017/10_CE-INTERNATIONAL-DECLARATION-OF-CONFORMITY-CORE-X3.pdf
- Restrictions relating to the 2.4GHz band: Norway: this sub-paragraph is not applicable to the geographical area located within a 20km radius from the centre of Ny-Ålesund. Restrictions relating to the 5GHz band: according to Article 10, paragraph 10 of Directive 2014/53/EU, the packaging indicates that this radio equipment is subject to certain restrictions when placed on the market in Belgium (BE), Bulgaria (BG), Czech Republic (CZ), Denmark (DK), Germany (DE), Estonia (EE), Ireland (IE), Greece (EL), Spain, (ES), France (FR), Croatia (HR), Italy (IT), Cyprus (CY), Latvia (LV), Lithuania (LT), Luxembourg (LU), Hungary (HU), Malta (MT), the Netherlands (NL), Austria (AT), Poland (PL), Portugal (PT), Romania (RO), Slovenia (SL), Slovakia (SK), Finland (FI), Sweden (SE), the United Kingdom (UK), Turkey (TR), Norway (NO), Switzerland (CH), Iceland (IS) and Liechtenstein (LI).

FREQUENCY BAND AND POWER

- Frequency band used by radio equipment: certain bands may not be available in all countries or all regions. Please contact the local operator to get more detailed information.
- Maximum radio signal frequency emitted in the frequency band where the radio equipment operates: The maximum power for all the bands is less than the highest specified limit value under the associated harmonised standard. The nominal frequency band and power transmission limits (radiated and/or by conduction) applicable to this radio equipment are the following:

BANDS	FREQUENCY	MAXIMUM POWER
GSM 850	824MHz-894MHz	33±2dBm
GSM 900	880MHz-960MHz	33±2dBm
GSM 1800	1710MHz-1880MHz	30±2dBm
GSM 1900	1850MHz-1990MHz	30±2dBm
WCDMA B1	1920MHz-2170MHz	23±2dBm
WCDMA B2	1850MHz-1990MHz	23±2dBm
WCDMA B8	880MHz-960MHz	23±2dBm
LTE B1	1920MHz-2170MHz	23±2dBm
LTE B2	1850MHz-1990MHz	23±2dBm
LTE B3	1710MHz-1880MHz	23±2dBm
LTE B7	2500MHz-2690MHz	23±2dBm
LTE B8	880MHz-960MHz	23±2dBm
LTE B20	791MHz-862MHz	23±2dBm
LTE B28	703MHz-803MHz	23±2dBm
WiFi	2400MHz-2483.5MHz	<20 dBm
	5170MHz-5835MHz	<20 dBm
Bluetooth	2400MHz-2483.5MHz	<10 dBm
NFC	13.56MHz	<42dBµA/m

ACCESSORIES AND SOFTWARE INFORMATION

We recommend that you use the following accessories:

ACCESSORY	MODEL	TECHNICAL DATA
CHARGER	EU Model: CSCX3.BK.NN0EU A121A-050200U-EU3 UK Model: CSCX3.BK.NN0UK	2A/10W
EARPHONES	ECCX3.BK.NN000	IPX6
USB TYPE C CABLE	CCCX3 BK.NN000	2.0

The product software version is L1501.X.XX.XX.XXXX (where X=0 to 9, A to Z, representing updates to the user experience, security patches, etc.). Software updates are published by the manufacturer to correct bugs or improve features after the product launch. All the software versions published by the manufacturer have been verified and always comply with the applicable regulations.

Not all the radio frequency settings (for example the frequency band and output power) are accessible by the user or can be modified by him/her. The latest information relating to accessories and software is available in the Declaration of Conformity, which can be viewed on the website:

SPECIFIC ABSORPTION RATE (SAR)

- This device complies with the directives relating to radio frequency exposure, when it is used near the head or at a minimum distance of 5mm from the body. According to ICNIRP guidelines, the SAR limit is 2.0 watts/kg on average for 10g of cellular tissue absorbing the majority of frequencies.

Maximum values for this model:

- 1.528 W/kg for the head
- 1.363 W/kg for the body

CORE-X3, designed in France and assembled in China

Created and imported by: CROSSCALL - 245 RUE PAUL LANGEVIN 13290 AIX EN Pce - France

Please visit the www.crosscall.com website to get the complete version of the user guide.

COPYRIGHT

This equipment is reserved for private use. Copying CDs or downloading music, videos or photos for resale or for any other commercial purpose may constitute a violation of copyright law. Permission may be required to copy or save all or part of a document, book and/or presentation governed by copyright law. Please make sure you are familiar with all applicable laws regarding the saving and use of such content in your country and jurisdiction.

APPENDIX

Important information

To provide you with an optimal experience, the phone connects regularly to internet and email servers. This automatically and inevitably generates data exchanges that may be billed in addition to your existing plan, or deducted from your prepaid plan.

In order to avoid any billing problems related to services that use the internet, we strongly advise you to opt for a suitable package that includes unlimited internet and email access. Also, please avoid changing the pre-configured default settings. If you wish, you can connect to a WiFi network to improve speed and efficiency. We particularly recommend using a WiFi network when streaming or downloading games, videos or movies.

TERMS AND CONDITIONS OF WARRANTY

Your phone, along with the battery and accessories in the box, are guaranteed against any defect or malfunction which might arise as a result of their design or their manufacture, or an equipment failure, in normal conditions of use, for the term of the warranty period of twenty-four (24) months from the date of purchase of your phone, as featured on your original invoice. The warranty automatically ends at the end of twenty-four (24) months.

This warranty does not cover:

- Any faults or failures declared after the validity period of this warranty,
- Damage due to an accident, bad weather, lightning, fire, chemicals, power surge, improper use or improper maintenance of the device or accessory (screen breakage, dirt, alteration of the internal components of the device caused by abnormal or prolonged exposure to a liquid element), or any failure to comply with the instructions contained in the user guide,
- Normal wear and tear of any kind arising after the sale (including scratches, scrapes, scuffs and generally any damage to the external parts of the device that do not affect its functioning);
- The mobile of a Customer or third party who has modified the software originally supplied by the manufacturer,
- Any modification or repair by persons unauthorised by CROSSCALL or its subsidiaries, or your retailer,
- Oxidation caused by the customer incorrectly inserting the USB or audio port caps, which are essential for ensuring the product's water resistance.

Before contacting our After-Sales Service, we advise you to follow the instructions below:

- Fully charge the battery,
- Upgrade the software or Restore factory settings to format the phone (to restore the default setting, press and hold the On/Off key and Volume up key).

WARNING: ALL the phone's user data (contacts, photos, messages, files and downloaded applications) will be permanently lost. You are strongly advised to perform a full backup of your phone data before formatting your phone.

In the event that your phone is found to have a defect that prevents normal use, you will need to entrust your device to our After-Sales Service. Your phone will not be repaired or replaced if the trademarks or serial numbers (IMEI) have been removed or changed, or if your purchase receipt is missing or illegible.

If the lack of conformity or defect is confirmed, all or part of your phone will be replaced or repaired. This warranty covers parts as well as labour costs.

Before sending your phone to our After-Sales Service, we recommend:

- Writing down and putting your IMEI somewhere safe (*),
 - Removing the SD card and the SIM card,
 - Saving all your personal data. Our repair centre may well need to format your phone.
- (*) Your IMEI code is the serial number used to identify your device and monitor the after-sales service. There are several ways to find your IMEI code:
- Tap `*#06#` on your mobile phone keypad,
 - Check the packaging for your phone,
 - On the back of your phone and depending on the model, the IMEI may be given on a label or inside the phone, under the battery (if removable).

Documents and information that will need to be enclosed when sending your telephone to our After-Sales Service:

- A copy of the invoice or receipt, indicating the date of purchase, the type of Product, and the name of the Distributor,
- The IMEI number of the phone,
- Description of the fault with the phone.



CROSSCALL™

OUTDOOR MOBILE TECHNOLOGY